



Bid Notice Abstract

Request for Quotation (RFQ)

Reference Number 6358031
Procuring Entity DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT - REGION I
Title Internet Service/Fiber Optic Dedicated Lease Line Connection (30mbps)
Area of Delivery

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|--|---|------------------------------|---------------------|
| Solicitation Number: | 2019-6-13-2 | Status | Pending |
| Trade Agreement: | Implementing Rules and Regulations | Associated Components | 1 |
| Procurement Mode: | Negotiated Procurement - Small Value Procurement (Sec. 53.9) | Bid Supplements | 0 |
| Classification: | Goods | Document Request List | 0 |
| Category: | Internet Services | Date Published | 31/07/2019 |
| Approved Budget for the Contract: | PHP 300,000.00 | Last Updated / Time | 30/07/2019 15:23 PM |
| Delivery Period: | | Closing Date / Time | 05/08/2019 17:00 PM |
| Client Agency: | | | |
| Contact Person: | Pedro Daus Gonzales BAC Chairman Aguila Road, Barangay Sevilla San Fernando City La Union Philippines 2500 63-72-6074470 63-72-8882289 dilgr1.bac@gmail.com | | |

Description

Internet Service/Fiber optic Dedicated Lease Line Connection
30Mbps

TERMS OF REFERENCE

I. PROJECT TITLE: PROVISION OF 30MBPS DEDICATED LEASE-LINE INTERNET CONNECTION TO DILG REGION I

II. DESCRIPTION:

The project calls for the installation, provision and commissioning of one (1) lot 30MBPS dedicated lease line to support the connectivity requirements of the MITHI funded LAN, WAN and IP telephony installed at the DILG Region I. The dedicated lease line connection shall include all works, necessary equipment, and fiber optic distribution backbone (last mile) required to implement the project.

III. APPROVED BUDGET OF THE CONTRACT: Php 300,000 (inclusive of all applicable taxes)

IV. DELIVERY PERIOD AND EFFECTIVE START DATE

1. Delivery period shall be within 30 days from the receipt of Purchase Order or Notice to Proceed
2. Effective start date of service shall start upon issuance of Certificate of Acceptance shall be issued only upon completion of all hardware and software requirement of the project

V. PROJECT REQUIREMENT

The provided dedicated lease-line connection service must comply with the following requirements:

1. Provision of fiber optic dedicated-lease line fiber optic internet connectivity with a subscribed dedicated internet channel at (30MBPS) providing fault tolerance in the last mile Dedicated Internet Channel (Fiber Optic)
2. Must provide dedicated leased line channel high speed access to the internet; data transport media must be fiber optic
3. Must provide fourteen (14) usable public internet IP Addresses on a single (/28) subnet for internet Services and/or additional usable public IPs are available upon request
4. Free Domain Domain Name Server (DNS) Hosting
5. Must provide all works, necessary equipment and fiber optic distribution backbone (last mile) required to implement the project
6. All equipment/s necessary to implement the project shall be included in the cost proposal of the bidder
7. All expenses shall be included in the cost proposal of the bidder, including but not limited to: all applicable taxes, installation charges, termination charges after the duration of the contract (if any), and ALL other charges
8. Must provide Router/Switch/CPE including setup/installation
9. Must provide on line web access data traffic analysis graphs capabilities. Graphs must be updated on a daily basis. Graphs shall have retention of traffic history behavior for at least One (1) year
10. The prospective provider shall be responsible in the conduct of survey on the exact location of the DILG R1
11. SERVICE LEVEL REQUIREMENT
 - a. Provision of 24X7 support services
 - b. Must provide excellent Quality of Service (QoS) for the connection; Expected Service Availability and Reliability must be at minimum of 99.5% per month
 - c. Must provide single point of contact for all technical issues
 - d. Must respond to request for maintenance at no cost to DILG R1 thirty minutes (30) minutes for the following categories:
 - i. Link connection is down
 - ii. Packet loss, variation in latency
 - iii. Routing issue
 - e. Two (2) hours for technical problem that requires on-site services, for problems reported after 4:00PM, services shall be rendered 8:00AM in the morning of the following business day
 - f. Must reflect rebates on the following billing month
 - g. Any maintenance service incurred during the contract period shall be at no cost to DILG R1
 - h. Must notify DILG R1 in advance for any scheduled maintenance activities or service interruption
 - i. Must submit corresponding Service Level Agreement (SLA) document to include service level requirements with a corresponding "Performance Credit" or "Rebate" in favor of DILG R1 should there be any disruption of service

VI. QUALIFICATION REQUIREMENTS

1. Bidder must have the capacity and ability to provide maintenance services and technical support
2. The bidder must be a telecommunications company certified by the National Telecommunications Commission (NTC) (provide copy of the Certification) and have been operating as a Telecommunications Company for the last 15 years
3. Service Provider must have at least three (3) year experience in the provision of internet services through lease line and /or wireless connection installation and deployment
4. Service Provider must have the capability to provide technical assistance and on-site support on a 24 hour x 7 day x 365 day basis
5. Service Provider must Support Border Gateway Protocol (BGP) configuration and/or activation with the existing Internet Service Providers
6. Service Provider must be familiar with government procedures and must have provided similar service to a government agency, office or instrumentality
7. Service provider must be a member of Philippine Open Internet Exchange (PhOpenIX), the only internet exchange in the Philippines that is operated by a neutral institution, the DICT, allows and/or enable exchanges of internet traffic in a free market environment among local internet and data service providers. A copy of certification of Membership should be submitted

VII. TECHNICAL PROPOSAL

The Technical Proposal to be submitted by the Service Provider must include the following:

1. Company Profile
A brief background of the company including the description of their backbone connection to the global internet community
2. List of clients

Clients with lease line or wireless point-to-point connection indicating the following:

- a. Name of company
- b. Project Description
- c. Contact person and telephone number

3. Statement of Compliance

A statement concerning the ISPs position with regards to their compliance to Item V, VI VII

4. Implementation Schedule

Bidder must submit detailed work plan specifying installation design, detailed activities, connectivity diagram premise to the last mile and timelines in order to determine compatibility with the existing DILG R1 network infrastructure, configuration, and electrical power rating. A Gantt Chart for this purpose must be included in the proposal. Bidders are required to conduct site inspection.

VIII. MODE OF PAYMENT

1. Monthly
2. Upon submission of required monthly service reports and billing invoice

IX. NON-GRAFT CLAUSE

The winning bidder warrants that it has not given nor promised to give any money or gift to any officer or employee of the DILG R1, or any member of the Bids and Awards Committee (BAC), BAC Secretariat or TWG, to secure this contract

For procurement projects with ABC \geq P50,000.00:

*In order to be eligible for this procurement, suppliers/ service providers must submit the following eligibility requirements:

- a. Valid Business/ Mayor's Permit
- b. Latest Income/Business Tax Return
- c. PhilGEPS Certificate

Please submit your Quotation on or before August 5, 2019, 5:00PM addressed to BAC Chairman Pedro D. Gonzales.

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Created by Alexander A Aberin

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